



Schedule of Fees and Charges

SERVICE	8:00 AM TO 4:00 PM	WEEKEND HOLIDAY & AFTER 4:00 PM
SERVICE CALL**	N/C	\$60.00
NEW CUSTOMER SERVICE **	N/C	\$60.00
RETURN CHECK	\$25.00	N/A
NON-PAY COLLECTION CHARGE***	\$50.00	N/A
NON-PAY RECONNECT **	N/C	\$60.00
LATE PAYMENT FEE	\$10.00	N/A
REMOVE OR LOCK METER	\$40.00	N/A
METER TAMPERING	Max \$500. per N.C. Statutes	Max \$500. per N.C. Statutes
DISCONNECT ELECTRIC SERVICE AT RISER	\$60.00	\$125.00
DISCONNECT ELECTRIC SERVICE AT POLE	\$60.00	\$125.00
TEMP ELECTRIC SERVICE	N/A	N/A
FIRST METER TEST	N/C	N/A
2 ND REQ TEST (within 12 months)	\$40.00	N/A
FIRST UTILITY BILL REPRINT	N/C	N/A
2 ND UTILITY BILL REPRINT (within 12 months)	\$1.00	N/A
METER TEST (if tampering is involved)	\$40.00	N/A
RESET GAS METER	\$40.00	N/A
RELOCATE GAS SERVICE	\$5.00 / FT- \$100. min.	N/A
UPGRADE GAS SERVICE FROM INCHES TO LBS	residential = \$75. commercial = actual cost	N/A
N/C = no charge N/A = not available or applicable		Schedule effective July 2012

** Service calls to reconnect services will not be performed after 10 PM

***The City will waive one (1) Collection Charge as a courtesy in a 24 month period.

Effective July 2015