



Excess Flow Valve Notification for Residential Customers

As required by the U.S. Department of Transportation (DOT), you are hereby notified that an excess flow valve (EFV) which meets the minimum DOT performance standards is available for installation on your natural gas service line.

Safety Benefits

An EFV is a safety device that is designed to automatically stop the flow of natural gas when (if) the flow of gas through the device exceeds a pre-determined rate due to a rupture or break in the downstream piping. The EFV is normally installed at (near) the service line's connection to the gas distribution main (in many cases, near the street), and protects against the dangers associated with an uncontrolled escape of natural gas.

It should be noted that these devices generally do not protect against slow leaks such as those caused by corrosion, loose fittings, or leaks beyond the gas meter (house piping).

Installation of an EFV

If you would like to have an EFV installed at no cost to you, simply call City of Shelby Customer Services at 704-484-6866 to request the EFV installation.

Should you have any questions, give us a call at 704-484-6866.