



City of Shelby Bill Payment Assistance Program *Neighbor Helping Neighbor*

What is the Bill Payment Assistance Program?

It is a program that allows utility users to donate money each month to help their neighbors in need of assistance. All contributions are eligible for a tax deductible.

Who is Eligible to Receive Financial Assistance from the program?

The program is only available to City of Shelby utility customers. To be eligible for assistance from the program, customers must apply to the Salvation Army for assistance. The Salvation Army determines eligibility and disburses the funds. A utility customer may be eligible one times per calendar year for assistance, and total assistance per calendar year may not exceed \$200.

How can I participate in the Program on a regular monthly basis?

The process is very simple. Please complete the form below and return it with your utility bill. All donations must be a minimum of \$1 per month.

Other donations are accepted at City Hall in our Customer Service Payments Department located at 300 South Washington Street.



City of Shelby Bill Payment Assistance Program

YES! I would like to participate in the Bill Payment Assistance Program. I would like to contribute by donating:

_____ \$1 per month _____ \$3 per month _____ \$5 per month _____ other amount per month

Name listed on utility bill: _____ Bill Address: _____

City: _____ State: _____ Zip Code: _____

Utility Account Number: _____ Telephone number: _____

Signature: _____