



Check out the new features to help you understand your **utility usage**



Read energy saving tips and complete a **free** online audit at ncpublicpower.com

Questions:
Please call Shelby Utilities at
704-484-6866

Shelby Utilities has improved the **look** of your bill



Your March bill will change to a new, easy to read format. We hope you will find these changes to your bill helpful.

Notice the new features, including a chart comparing this year's electric and water usage to last year's usage. There is handy information on payment methods, terms and how to contact Shelby Utilities if you have any questions.

Let Us Show You Around The New Utility Bill



Sample of New Utility Bill

Bill Must be in Office by this Date

Past Due Amount – Must Be Paid to Avoid Additional Charges and Service Disconnection

Retain Bottom Portion of Bill for Your Records

Detach Top Portion and Return with Payment


Charges, Payments, and Balances

12 Month Summary of Usage

Details of Charges and Adjustments

Late Penalty Message

Past Due Amount – Must Be Paid to Avoid Additional Charges and Service Disconnection



Post Office Box 207 • Shelby, NC 28151-0207
300 S. Washington St.

Shelby UTILITIES CUSTOMER
100 UTILITIES ST
SHELBY, NC 28152

003604200100000605062

Please detach top portion and return with payment.

CITY OF SHELBY Office (704)484-6866	Account Number 00360420-01	Name SHELBY UTILITIES CUSTOMER	Service Address 100 UTILITIES ST
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Meter Number	Read Dates		Billing Days	Meter Readings			Multiplier	Usage	Units	Unit Description
	Present	Previous		Code	Present	Previous				
ELECTRIC: 0000021328	01/15/2009	12/15/2008	31	MR	43105	41982	1	1123 kWh	kWh	Kilowatt hrs
WTR/SWR: 0000076088	01/15/2009	12/15/2008	31	MR	0242	0236	1	6 Mgal	Mgallons	1000 gallons
GAS: 0000043639	01/15/2009	12/15/2008	31	MR	0706	0595	1	111 CCF	CCF	100 cubic ft

BILLING SUMMARY	
Previous Balance as of : 12-20-08	\$276.25
Payments as of : 01-20-09	\$0.00
Adjustments as of : 01-20-09	\$0.00
Balance Forward as of : 01-20-09	\$276.25
Current Charges as of : 01-20-09	\$328.81
Total Amount Due	\$605.06

PREVIOUS BALANCE	276.25
BALANCE FORWARD	276.25
Charges	
WASTE DISPOSAL FEE	5.70
WATER SERVICE INSIDE CITY	19.67
SEWER SERVICE INSIDE CITY	33.30
RESIDENTIAL ELECTRIC SERV	103.85
ELECTRIC SALES TAX	3.12
NATURAL GAS RESIDENTIAL	163.17
CURRENT CHARGES	\$328.81
TOTAL AMOUNT DUE	\$605.06

Always call 811 before you dig, know what's below!

USAGE HISTORY				
Month	Days	Electric kWh	WTR / SWR M GAL	Gas CCF
01-09	31	1123	6	111
12-08	31	990	4	89
11-08	31	854	5	58
10-08	33	848	4	0
09-08	29	1054	3	0
08-08	30	1137	6	0
07-08	32	1472	7	0
06-08	29	899	5	1
05-08	30	624	6	12
04-08	31	851	2	52
03-08	30	670	3	85
02-08	30	801	4	126
01-08	31	761	3	111

Bill Type REGULAR	Account Number 00360420-01	Bill Date 01/20/2009	Due Date 02/18/2009	Total Amount Due 605.06	Balance Forward 276.25
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MESSAGES:

A \$10.00 late penalty will be added to outstanding balances at 5pm on the due date.

Balance forward must be paid on or before 5pm on 01/28/2009 to avoid a \$50.00 collection charge and service disconnection.

Pay online at www.cityofshelby.com

Important Information